

Video/Telemed Options

1



Google Duo

Google Duo is another video messaging app that can be used online, and on a phone or tablet. The other user must have **Google Duo** for it to be able to work.



1

Start Duo



Open the Google Duo app.

Allow it to access your contacts, take pictures, record audio, and send text messages.

Allow Duo to take pictures and record video?
1 of 4 **DENY** **ALLOW**

Allow Duo to record audio?
2 of 4 **DENY** **ALLOW**

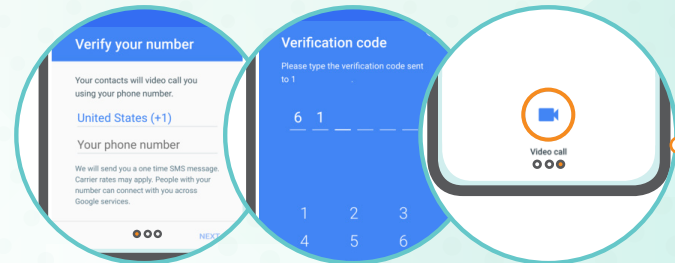
Allow Duo to access your contacts?
3 of 4 **DENY** **ALLOW**

Allow Duo to send and view SMS messages?
4 of 4 **DENY** **ALLOW**



Type in your phone number and enter the security code.

You are ready to start!



We're still here for you. Your health is our priority!
Call us First: 📞 1-844-278-0400



Google Duo



2 Make a call via Duo



Tap Video call.

Select the person you want.
a. If they do not have the app it will prompt you to send them a text message.

When it starts your video is visible.
a. They will pick up.

When done, hang up by clicking the Red End Button.

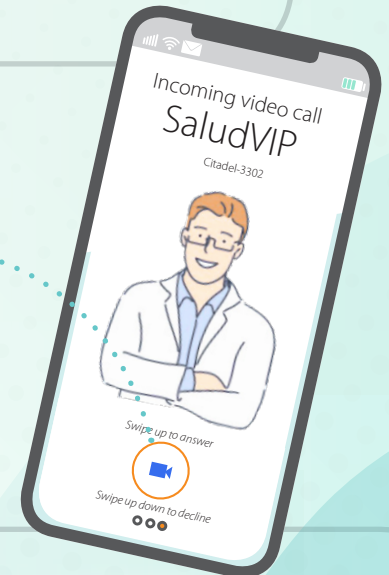
3 Accepting a Duo Call



When Receiving the call you will see an image like this:

Swipe UP to Accept

Swipe DOWN to decline.



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